

## Outage Texting Service

Heart of Texas Electric Cooperative is always working to improve service to our members. A recent improvement added is our outage texting service.

Heart of Texas EC will send a text message for outage texting on October 22 notifying members of this service. Simply reply to the welcome message to enroll in the outage texting program. Then if you have a power outage in the future, you can report your outage via text message.

If you do not receive this October 22 welcome message, you can still enroll in the service. Make sure your mobile number is listed in your account information.

Then from your cellphone, text "HOTEC" to 1-800-840-2957. When you receive the welcome message, reply "Help" for more information.

If you were signed up for the previous outage texting, you will need to text "Stop" prior to enrolling in the new service.

Remember, your cellphone number must be listed with your account information.

Another member service upgrade coming soon to our outage management system is an outage map. A link from [hotec.coop](http://hotec.coop) will direct members to the outage map. Watch for details online and in *Texas Co-op Power*.